You don't often get email from supportcenter@help.ieee.org. Learn why this is important

INFORMĀCIJAI: E-pasta vēstules sūtītājs ir ārējs adresāts. Lūdzu pievērsiet uzmanību vēstules saturam.

FYI: The e-mail is from an external sender. Please pay attention to the content of the e-mail.



Subject: Your Order Reference #: 240703-000476

Thomas (07/04/2024 01:31 AM) Dear Evalds Urtans,

Thank you for your email. I understand that you wish to cancel your DataPort subscription.

This is to confirm that your DataPort cancellation request has been processed.

The refund is being sent to be processed. Please allow approximately 5-7 business days for processing. Then yc should see the refund within 7-10 business days on your electronic credit card statement. It may take longer tc on your print/paper credit card statements (up to two billing cycles approximately).

If you need further assistance, please do not hesitate to contact us.

Kindest Regards, Thomas IEEE Contact Center **Evalds Urtans** (07/03/2024 10:30 AM)

Please cancel our subscription to DataPort Individual Subscription, IEEE (monthly subscription), ok?



Best Regards, Dr. Evalds Urtans, RTU, Lead Researcher, +37126401317 LinkedIn yellowrobot.xyz

On 1 Jul 2024, at 12:51, IEEE Order Confirmation <<u>noreply@ieee.org</u>> wrote:

You don't often get email from noreply@ieee.org. Learn why this is important

INFORMĀCIJAI: E-pasta vēstules sūtītājs ir ārējs adresāts. Lūdzu pievērsiet uzmanību vēst saturam.

FYI: The e-mail is from an external sender. Please pay attention to the content of the e-mai



Dear Evalds Urtans:

Thank you for your order. Please review the details of your order below. Retain a copy of this order confirmat

your records. To obtain a detailed receipt, visit: <u>www.ieee.org/go/receipt</u>.

Order Details

Description	Quantity	Product Price	Tax Rate	Tax Amount	Product To
DataPort Individual Subscription, IEEE (monthly subscription)	1	\$40.00	21.00%	\$8.40	\$4
Net Amount:					\$40
Shipping and Handling:					\$(
Tax:					\$8
Total USD:					\$48

Important information about your order

By accessing information products in your order, you agree to the terms located at www.ieee.org/documents/electronic_terms.pdf.

DataPort Individual Subscription, IEEE

You can access your subscription at <u>IEEE DataPort</u>. If prompted, please sign in with your IEEE Account creden Your subscription will automatically renew each month and your credit card on file will be charged the monthly

Order details: Order number: 1-18407874080 Date: 1-Jul-2024 Member/Customer number: 100311629 Shipping address: Evalds Urtans Darzu iela 6, Ventspils, Ventspils LV-3601 Latvia Payment: Evalds Urtans MasterCard ending in4007 Darzu iela 6, Ventspils, LV-3601 Latvia

If you have questions about this mailing, or need assistance, please direct your inquiries to the IEEE Contact Center. Replies to this message do not reach IEEE.

IEEE Contact Center

www.ieee.org/contactcenter Email: <u>contactcenter@ieee.org</u> Phone: +1 800 678 4333 (US and Canada), +1 732 981 0060 (Worldwide) Business hours: Sunday 8:00 p.m. through Friday 4:30 p.m. ET

Please visit our <u>IEEE Support Center</u> where you may find the answers to your question. You can update <u>your account</u> settings in your profile anytime.

IEEE • 445 HOES LANE • PISCATAWAY, NJ 08854 USA

To unsubscribe from this group and stop receiving emails from it, send an email to contactcenter+unsubscribe@ieee.org.



Visit our <u>IEEE Support Center</u> to search our knowledgebase where you may find the answer to your question.