

Administration

CRM agent

12

Procurement Checker

3

1

Employee

4

Branch Support

5

Private Clients

746

Customer S

37

Business Clients

89

asya

NextGen contact centre

Marketing

Blog writer

1

Shop Descriptions

Sales Training

202

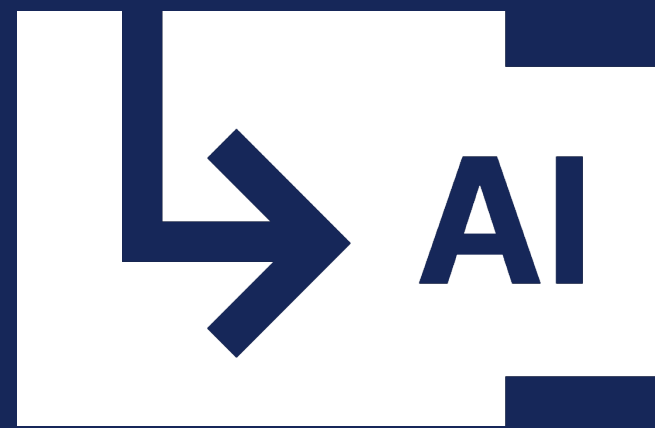
Solution



PITCH
PATTERNS



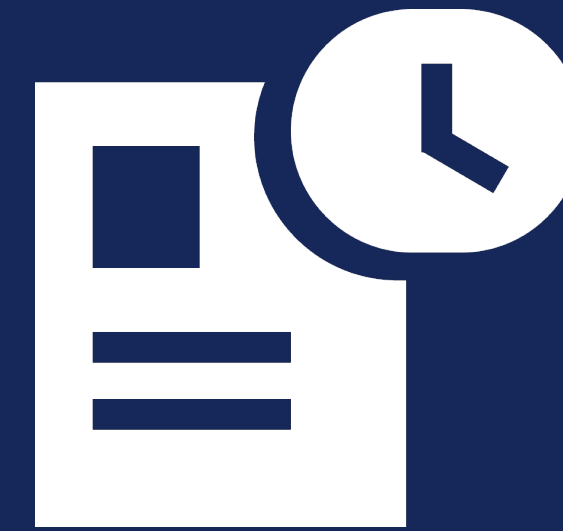
Eldigen



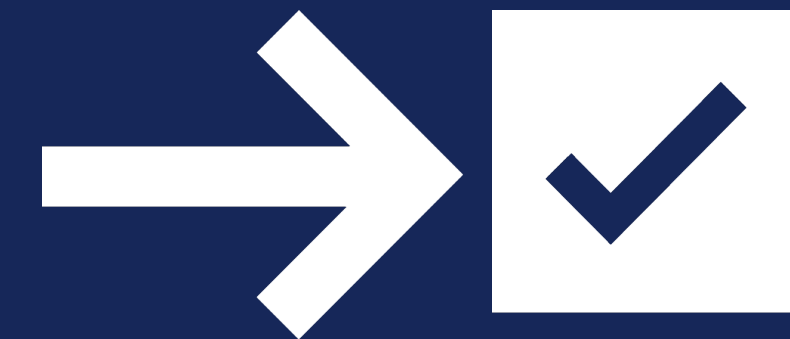
Monitoring
of communication



Automation
of voice



Automations for
text, e-mail,
chats, documents



NextGen
Contact Center

On-Cloud or On-Premises



PITCH
PATTERNS

World's best analytics for conversational intelligence

95% CER accuracy, TTS, SST in
small European languages,
Tone of voice

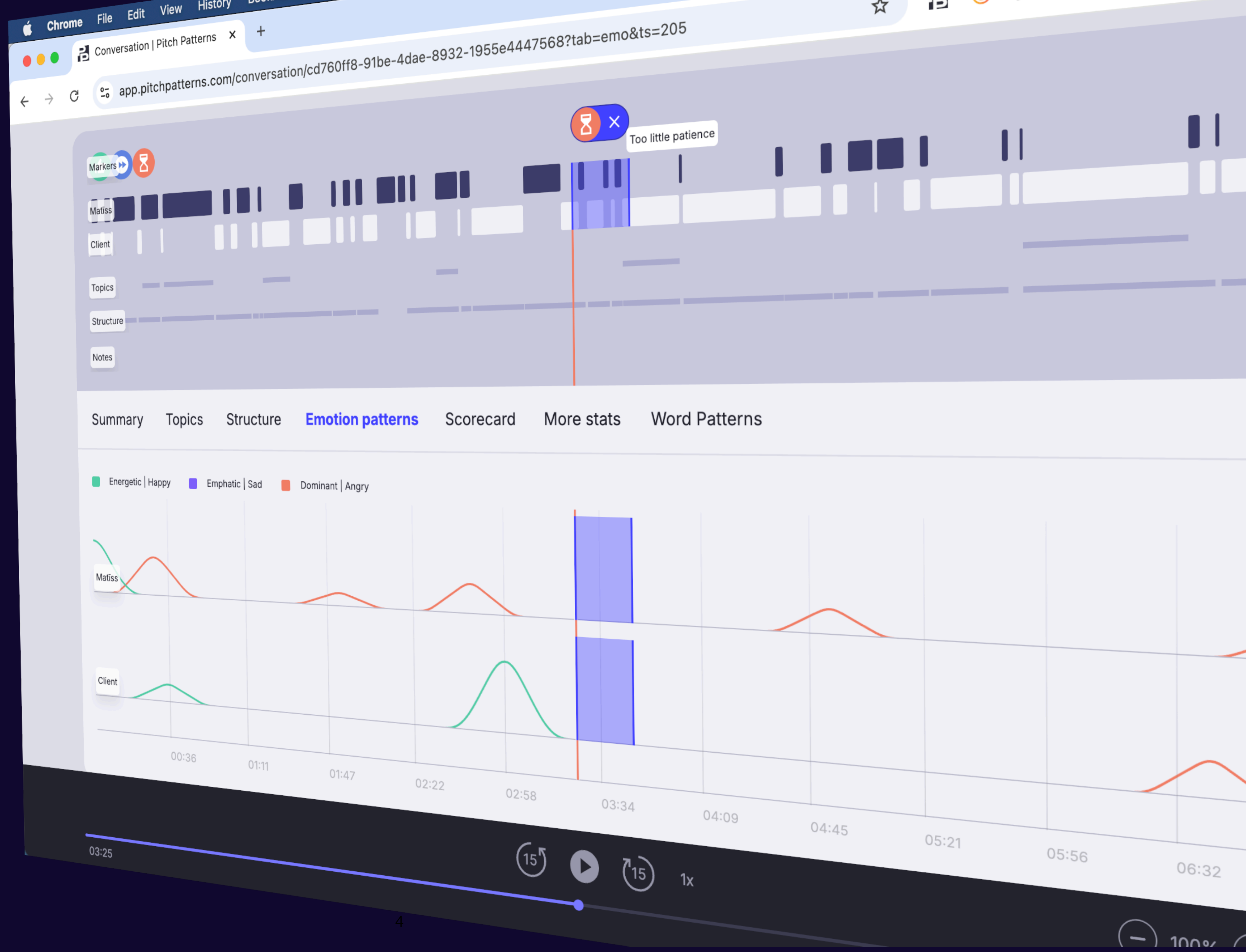




PITCH
PATTERNS

Soft-Skills Tracking

Analyzes tone and
sentiment.





PITCH
PATTERNS

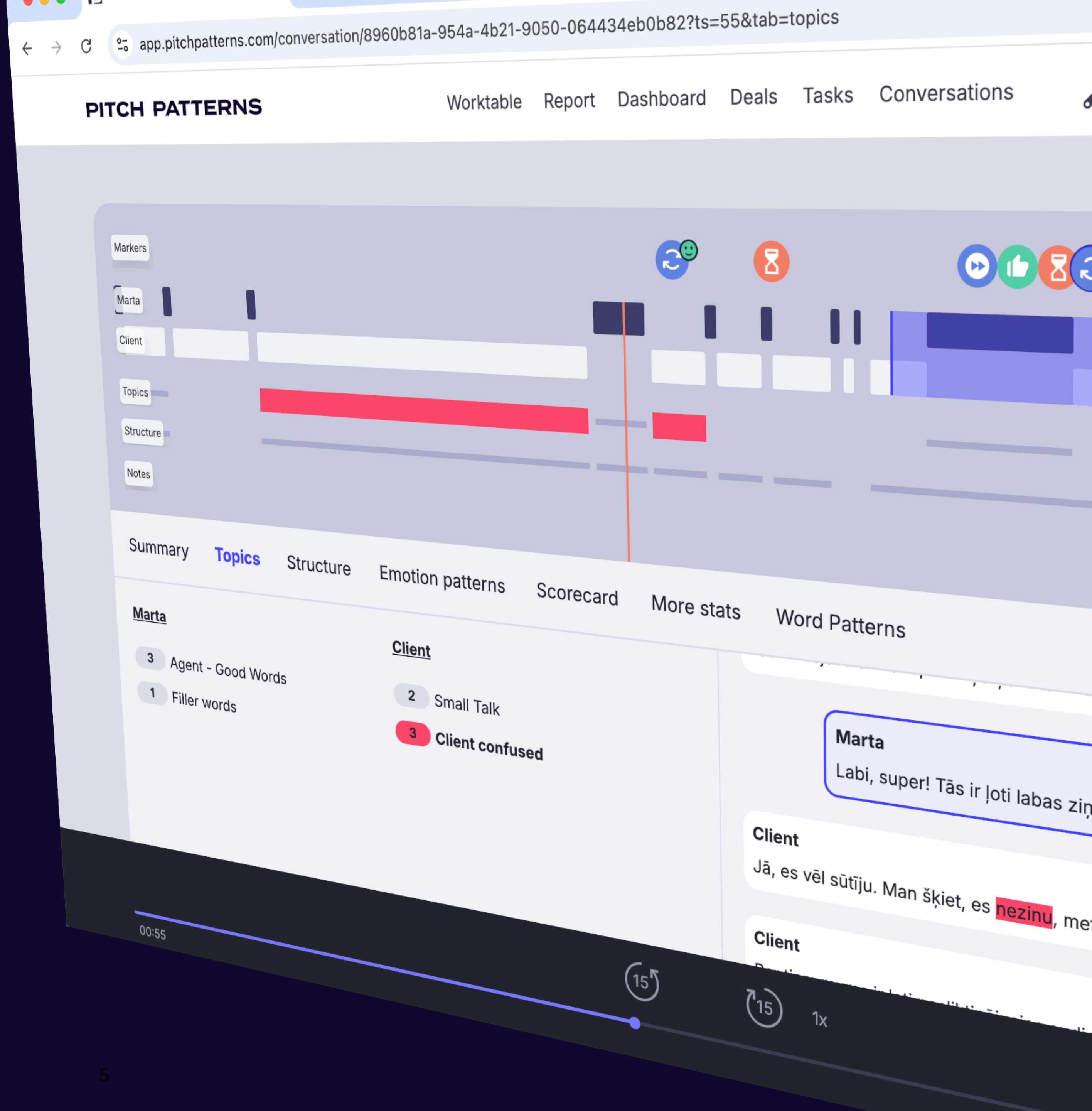
Hard-Skills Tracking

Call duration shortened by
at least **20%**

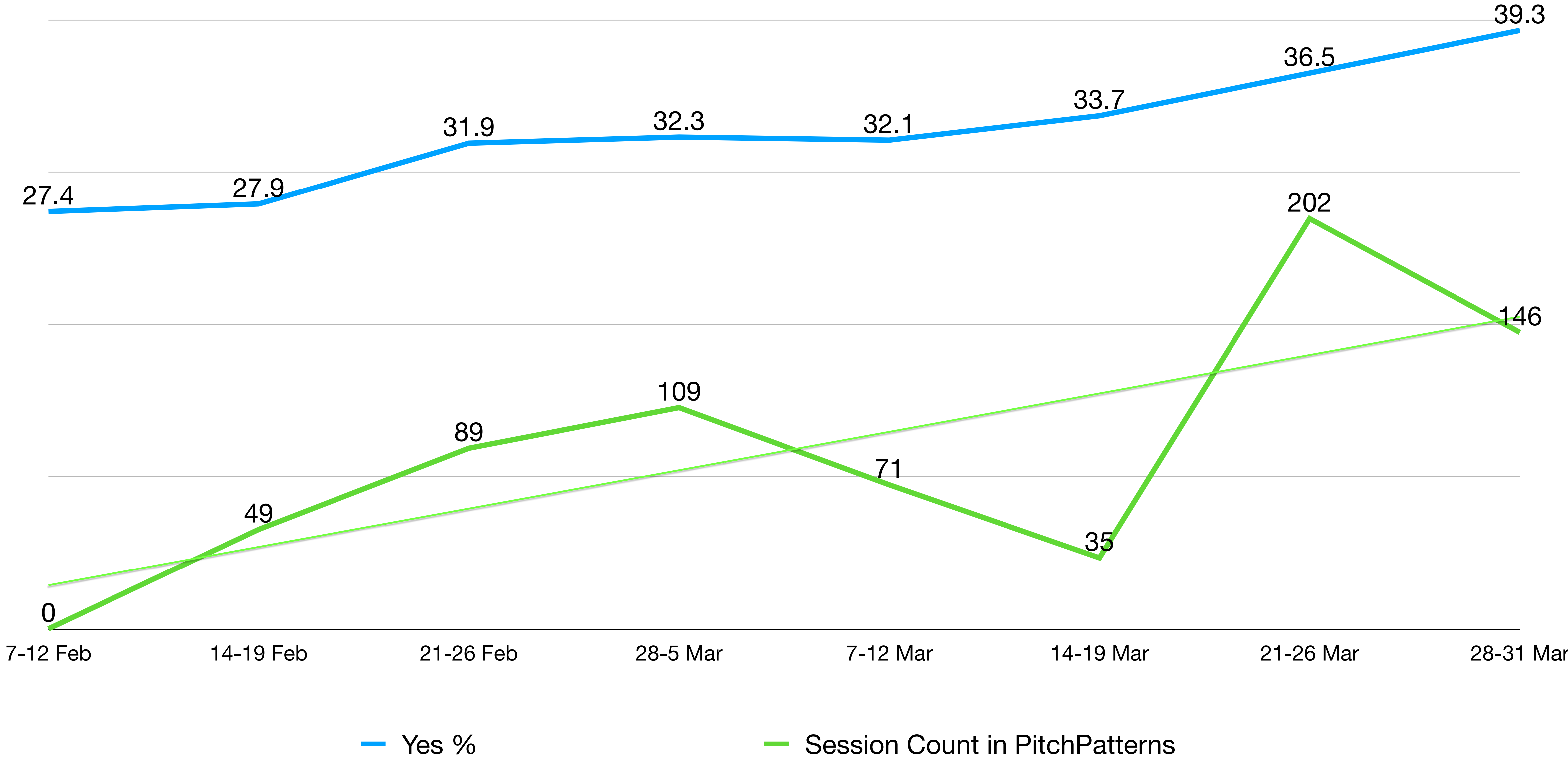
Reducing the number of dissatisfied
clients by at least **50%**.

Automatically fills CRM after the call.

Savings of **40 hours/month** on call
time and quality control.



43% improvement in closed sales





LEADERBOARD

Points for today

| | | | | |
|--------|------|-------------------------|------|-----|
| 1 | ▲ +1 | Jānis Ezeriņš | 1019 | 912 |
| 2 | ▼ -3 | Una Pārdaugaviete | 900 | 925 |
| 3 | ▲ +1 | Helmuts Jānis Laipotājs | 875 | 900 |
| 4 | ▲ +1 | Rēzija Bedrīte | 820 | 820 |
| 5 | ▼ -1 | Laima Oga | 740 | 720 |
| 6 | ▼ -2 | Ritvars Liepnieks | 710 | 0 |
| 7 | - | Kristīne Kārkliņa | 695 | 725 |
| 8 | ▲ +1 | Raivis Dzintariņš | 600 | 580 |
| Silver | | | | |
| 9 | - | Renāte Kalniņa | 520 | 710 |

ACTIVITIES

In the last 5 minutes

-  **Dāvis**
Deal atjaunots ar piezīmi
31.03.2023 10
-  **James**
Stepped up from position 2 to 1
31.03.2023
-  **Kelly**
Call to Intergaz (didn't record)
31.03.2023 200
- Older
-  **Reminder**
There are 4 working days left this week
31.03.2023
-  **Raitis The Great**
Received a 5 star rating
31.03.2023 1000
-  **Dāvis**
Stepped up from position 2 to 1
31.03.2023
-  **Dāvis**
Call to Lego (didn't record)
31.03.2023 20

Industry
leading
motivation
system

 **LIVE**

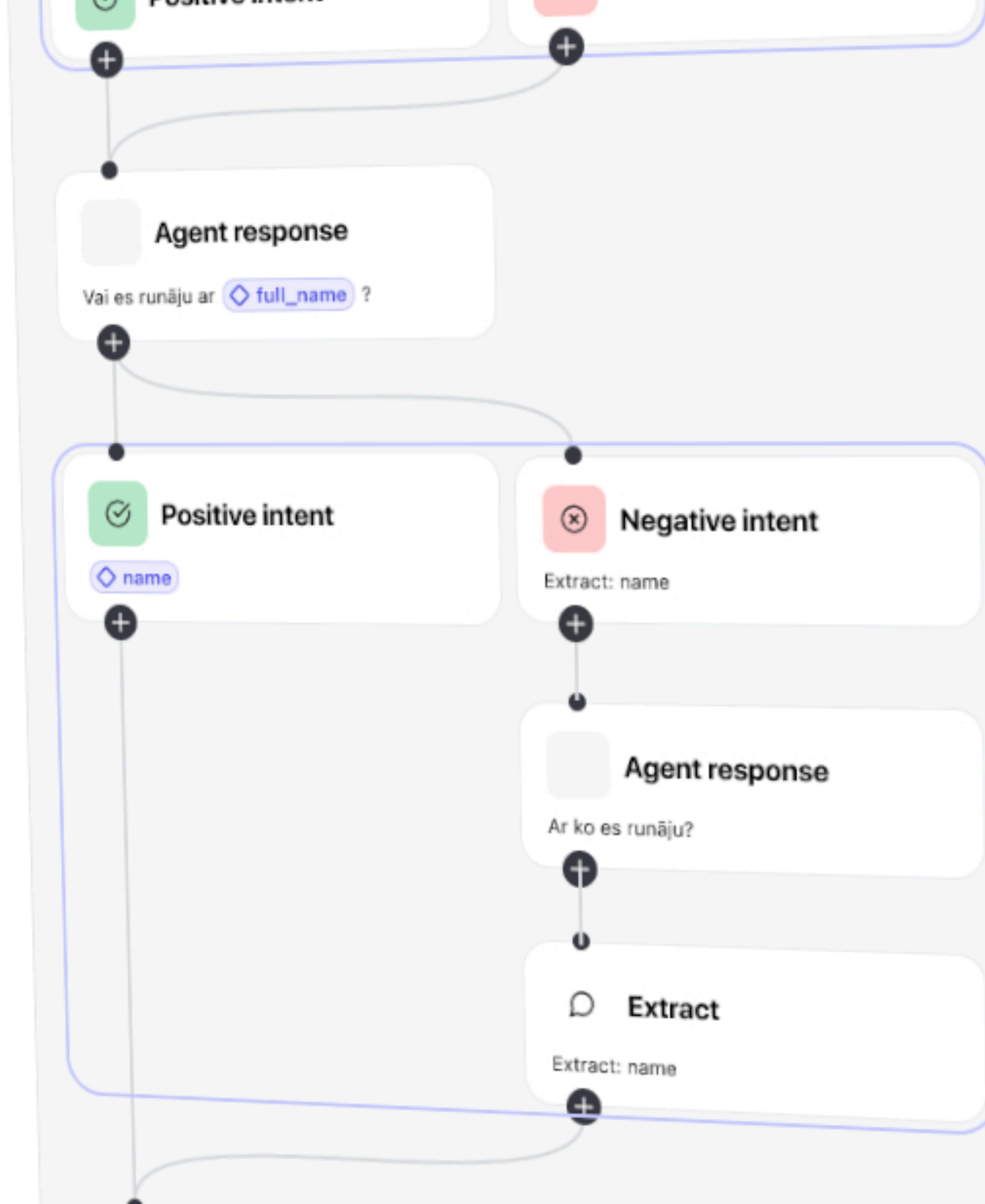


PITCH
PATTERNS

Intelligent Robocalls

Outgoing robocall for
lead qualifications,
debt collection,
appointments, etc.

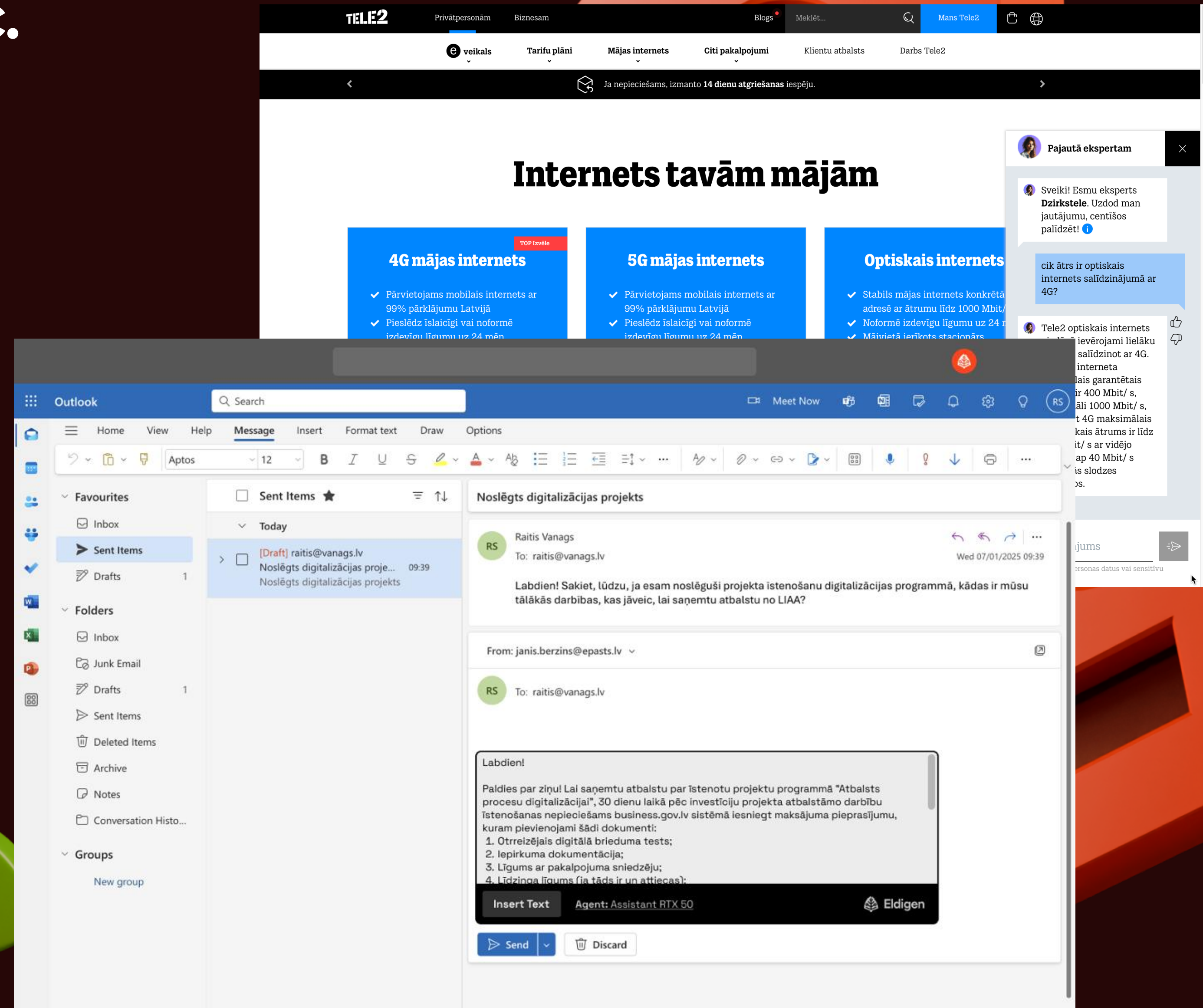
Can replace a full-time call
operator's job of **160 hours/
month**



Automated Omni-channel Email, Telegram, WhatsApp, Jira, Zendesk, etc.

In a typical month,
30 % of 3,000 messages
are automated,
saving 40 hours per month.

During peak periods,
automating
50% of 10,000 messages
saves 80 hours per month.



Automated training and testing platform.

Creates training materials and tests for workplace safety and product knowledge.

Saves 20 hours/month for training preparation and **4 hours/month** per employee.

The screenshot displays the Eldigen platform interface, which is divided into two main sections. The top section, titled 'Scrum apmācību aģents', shows a progress bar at 50.00% and a timer at 01:36. It contains a slide titled 'Sequential vs. overlapping development' with a diagram showing four stages: Requirements, Design, Code, and Test. The bottom section, titled '[demo] Elektrum Darbinieku apmācība', shows a list of questions and answers. The first question is 'Kā Pakalpojuma līguma zonā var apskatīt patēriņa sadalījumu pa objektiem un katra objekta summu?' with four options: A) Noklikšķinot uz izvēles rūtiņas blakus katram objektam, B) Nospiežot radio pogu konkrētajā IM rindā, C) atlasot objektus nolaižamajā izvēlnē, and D) Veicot dubultklikšķi uz objektiem zonā. The second question is 'Atvainojiet, jūsu atbilde ir NEPAREIZA!' with a detailed explanation. The third question is 'Vai viss skaidrs? Vai mēs varam pāriet pie nākamā jautājuma?' with options 'Ja jā, atbildiet ar "Turpināt"' and 'Ja jums ir vēl daži jautājumi, uzdodiet jautājumu par to.' The interface includes a sidebar with a user profile icon and a top navigation bar with icons for 'Statistika', 'Zināšanu avoti', 'Iestatījumi', and 'Apmācības'.

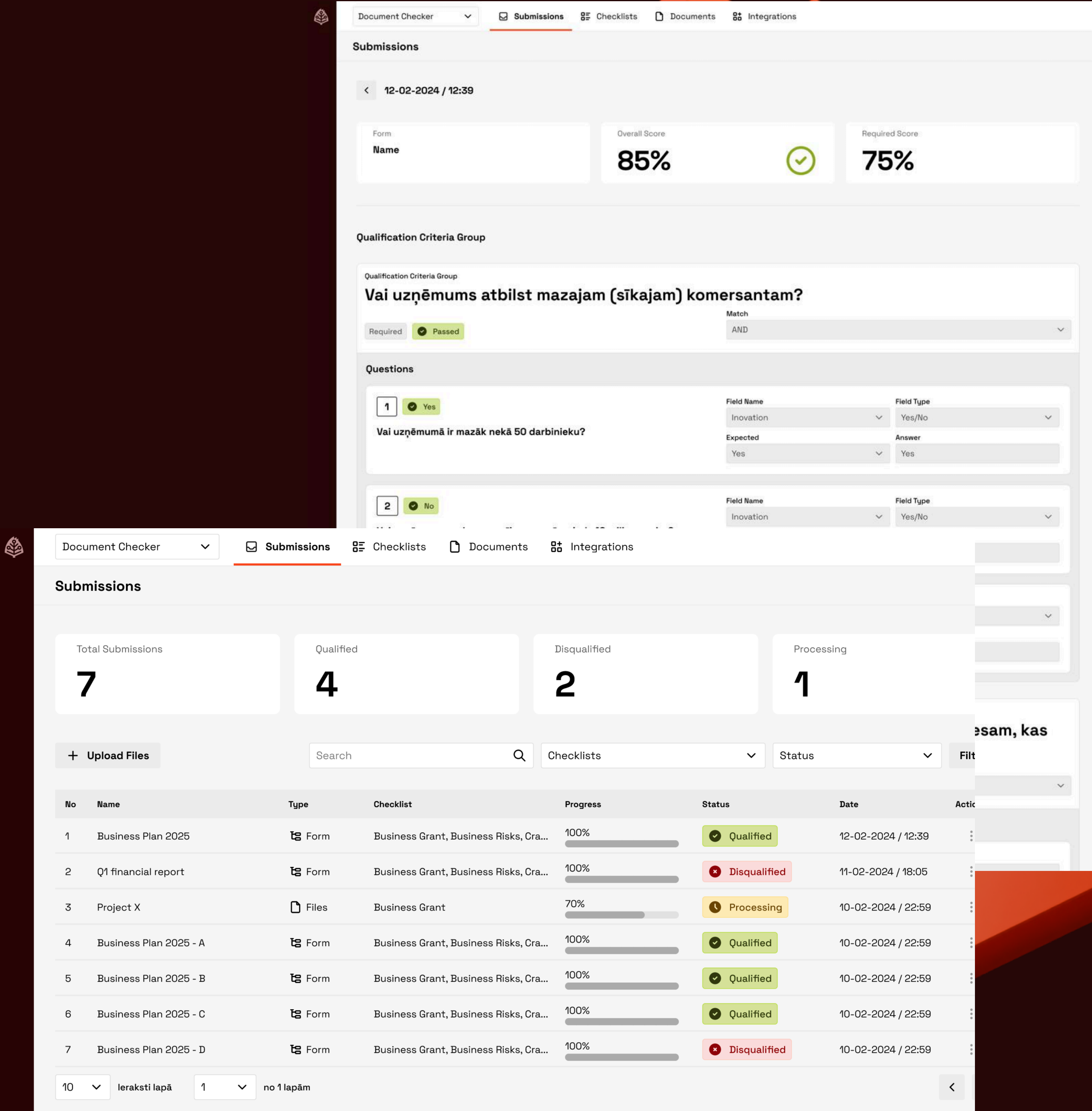


Eldigen

Automated document validation

Automates up to 40% of verification for procurement, offers, legal documents, and CVs.

Saves 40 hours/month per process.



20+ Enterprise Customers



Investment and
Development
Agency of Latvia



Ministry of Economics
Republic of Latvia



Team

Headcount: 30

Average age: 25

Scientific publications: 20



Subscription + customization



**PITCH
PATTERNS**

Call centre quality control starting
500 USD/mon

Robot caller agent starting
500 USD/mon



Eldigen

Text automations starting from
500 USD/mon

Customizations
75 USD/hour



asya

More info

Dr. Evalds Urtans 🤖
evalds@asya.ai

Youtube "AI Ranch" podcast